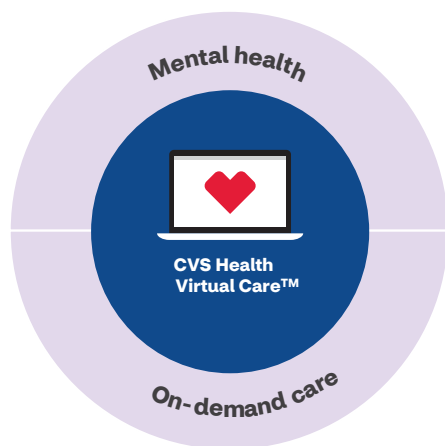


# Aetna® introduces CVS Health Virtual Care™



Now your employees can get **on-demand care** and **mental health services** virtually. All through one convenient digital platform.



## How it works

- Log in to [cvs.com/virtual-care](https://cvs.com/virtual-care) to access CVS Health Virtual Care from a computer or mobile device.
- Access on-demand care or schedule a mental health visit.
- Extend to in-person care when needed, at nearby MinuteClinic® locations\* or in-network provider clinics.
- Review medical notes, appointments and test results on the online Health Dashboard.

## Benefits for your employees

### Easy access whenever your employees need it

- 24/7, on-demand care services with a licensed physician or nurse.  
*Care for things like:*
  - Minor illnesses: ear infections, flu, pink eye, sinus infections and colds
  - Stomach and digestive issues, UTI and bladder infections
  - Minor skin conditions including skin infections, rashes, insect bites and cuts
  - Minor injuries
- Access to mental health services, including mental health counseling with a therapist for anxiety, stress, depression and grief.
- Psychiatry services for prescriptions, medication management and mental health evaluations.  
*Additional mental health counseling for:*
  - Anxiety and mood disorders
  - Depression
  - Support with stress, life adjustments, conflict resolutions, etc.
  - Sleep and related health behaviors

### Connected data for whole-person care

- Personalized health alerts, like lifestyle and routine screening recommendations, help close gaps in care and improve employee health.
- Supported by an interoperable electronic health record solution. Interoperable health records allow for better communication between providers.

### Upfront and affordable pricing

- Virtual care services typically cost less than an urgent care<sup>1</sup> or ER visit.
- Transparent pricing when employees schedule their virtual visit.

\*If in-person care is needed, members can connect to in-person care options within their network, including 1,200+ MinuteClinic® locations with 950+ offering expanded services at CVS® HealthHUB™ locations (if available and in-network).

<sup>1</sup>Deloitte. 2021 Deloitte pricing study for CVS Health. Accessed January 2022.

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## Benefits for your organization



### Lower medical costs

- Using on-demand virtual care for common health care concerns, as opposed to urgent care or emergency room visits, can offer a better care experience at a lower cost.<sup>2</sup>
- Affordable care options, with upfront pricing shared prior to virtual visits.



### Optimized engagement

- Digital marketing support, with optional co-branding, helps build benefit awareness for employees. (Not available for fully-insured clients)
- Data-driven marketing helps target employees most likely to benefit from the virtual care solutions which makes the most of ongoing engagement.



### Better workplace productivity

- Anywhere access to care removes the need to travel, reducing time away from work.
- Convenient virtual care services help improve member well-being and boost employee retention.



**Contact your Aetna representative to learn more.**

<sup>2</sup> McKinsey 2019 Digital Healthcare Value Opportunity Assessment. Accessed June 2022.

**Aetna is the brand name used for products and services provided by one or more of the Aetna group of companies, including Aetna Life Insurance Company and its affiliates (Aetna).** Aetna and MinuteClinic, LLC, (which either operates or provides certain management support services to MinuteClinic-branded walk-in clinics) are part of the CVS Health® family of companies.

CVS Virtual Care services are only available in the USA. Limitations may apply based on services and location.